



Sunrise Pet Lodge

Daycare and Boarding Application

Client Information

Owner's name: _____

Spouse's name: _____

Address: _____ City _____ State _____ Zip _____

Home Phone: _____ Cell Phone: _____

Email: _____

How did you hear about us? _____

Emergency Contact(s)

Name: _____ Phone: _____ Relationship: _____

Name: _____ Phone: _____ Relationship: _____

Others authorized to pick up my pet: _____

Veterinary Clinic or Hospital: _____ Phone: _____

Primary Veterinarian: _____ City: _____ State: _____

Pet(s) Information

1) Pet's name: _____ Pet species (cat/dog etc.): _____

Breed : _____ Color: _____

Birth date: _____ (or) Approximate Age: _____

Sex (circle one): Male Female (circle one) Neutered Spayed

2) Pet's name: _____ Pet species (cat/dog etc.): _____

Breed : _____ Color: _____

Birth date: _____ (or) Approximate Age: _____

Sex (circle one): Male Female (circle one) Neutered Spayed

3) Pet's name: _____ Pet species (cat/dog etc.): _____
Breed : _____ Color: _____
Birth date: _____ (or) Approximate Age: _____
Sex (circle one): Male Female (circle one) Neutered Spayed

4) Pet's name: _____ Pet species (cat/dog etc.): _____
Breed : _____ Color: _____
Birth date: _____ (or) Approximate Age: _____
Sex (circle one): Male Female (circle one) Neutered Spayed

Vaccination Policy

Please provide vaccination history for your pet prior to your designated appointment with us to ensure all requirements are met and your pet is able to enter our facility.

For exotic pets, please contact us prior to making reservations to discuss required vaccinations.

All dogs must have current Rabies, Distemper, and Bordetella vaccinations. All cats must have current Rabies, Distemper, and Feline Leukemia vaccinations. All vaccinations must be administered under the supervision of a licensed veterinarian at least two weeks before arriving for boarding, daycare, or grooming.

All puppies and kittens must be at least 14 weeks old and have received their Rabies vaccinations and other required vaccination boosters two weeks prior to arriving for boarding, daycare, or grooming at Sunrise Pet Lodge.

I understand that my animal(s) vaccinations must be up to date for them to visit Sunrise Pet Lodge. I will provide accurate and clearly labeled medical records for vaccinations administered by a licensed veterinarian upon the request of Sunrise Pet Lodge. Furthermore, I understand that it is my responsibility to ensure my pet continues to be fully vaccinated and will provide annual updates of vaccination records.

Sunrise Pet Lodge reserves the right to refuse any pet presented for daycare, boarding, or grooming or to remove any pet from the facility based on vaccination history. (Please supply a current vaccination records sheet with this form.)

Please initial _____ Date: _____

In addition, I understand that although vaccines decrease my dog's risk for a disease, vaccines do not exempt an animal from illness. I shall not hold Sunrise Pet Lodge responsible for the contraction of kennel cough or other illnesses.

Please initial _____ Date: _____

Parasite Policy

We recommend that your pet is given prevention for heartworms, fleas, ticks, and worms – particularly during the summer months. Although some of these parasites are not prevalent in this area, they are found in Wyoming; parasites can also be transported by pets traveling from other areas and states.

For the safety of other animals lodging with Sunrise Pet Lodge, if my pet(s) is found to have a parasitic infestation, treatment will be initiated and I will be responsible for all charges accrued for that treatment. Additionally, I or my emergency contact will pick up the pet **immediately**.

Please initial _____ **Date:** _____

I further acknowledge that Sunrise Pet Lodge shall not be held responsible if my pet contracts a parasite while at the facility as proper prevention is my responsibility.

Please initial _____ **Date:** _____

Medical Information

Last physical exam: _____

Does your pet have any injuries or health concerns that require special attention or medication?

Yes No

If yes, please explain:

Please list any and all medications your pet continuously receives:

1) Medication and dosage: _____

How often and other indications: _____

Condition being treated: _____

2) Medication and dosage: _____

How often and other indications: _____

Condition being treated: _____

3) Medication and dosage: _____

How often and other indications: _____

Condition being treated: _____

Latest fecal exam: _____ Latest heartworm test: _____

Heartworm prevention type: _____ Other parasite prevention: _____

Are there any restrictions on your pet(s) activities or movements?

Does your pet have any allergies? If yes, please list those allergies and common reactions:

For other pets listed, please use this space for medical information for those pets:

Medical Illness Policy

If we believe that your pet has become ill or injured, we will attempt to contact you with the numbers provided. In the event your pet has become ill or injured, doctors and staff at Casper Animal Medical Center (CAMC) are authorized to provide treatment to your animals by consent over the phone with you or your alternate contacts.

In emergency circumstances, and if you or your alternate contacts cannot be reached, doctors and staff at CAMC are authorized to provide emergency care as needed on a continuous basis until you can be reached.

I understand I must pay all costs related to the treatment of my pet.

Please initial _____ **Date:** _____

Medication Policy

Medication services can be provided for your pet with the additional charge of **\$2.00 per day**.

These services can be provided from 7:00am to 6:00pm Monday through Friday and 7:00am to 10:00am and 3:00pm to 6:00pm on weekends and holidays. If your pet needs medication outside of these times, please contact us prior to making a reservation.

Sunrise Pet Lodge Staff is able to administer medications including but not limited to tablets, capsules, ointments, eye drops, sprays, or ear cleaners prescribed by your veterinarian with the exception of injections or other extensive medical needs.* The staff is also able to give vitamins, supplements, or other herbal medications not directly prescribed by a licensed veterinarian.

Please provide a label or other notation of the name of medication, strength, dosage, and any additional information we need to know about your pet’s medications each occasion your pet is in our care.

We can provide pill pockets to administer oral medication; however, it is recommended for owners to bring their own items to limit changes in their routines.

***For pets that need injections, may require additional medical needs, or treatment please contact us prior to making your reservation.**

I understand Sunrise Pet Lodge Staff will administer medication to the best of their ability with the safety of my pet as a top priority. I understand if my pet is uncooperative, staff will not pursue administering medication as to not risk the safety of my pet or staff members.

Please initial _____ Date: _____

I understand Sunrise Pet Lodge Staff will not administer medication without clear and apparent notation of the name of medication, strength, and dosage of any prescribed medications, vitamins, supplements or other medicine.

Please initial _____ Date: _____

Furthermore, I understand Sunrise Pet Lodge is able to refuse service or administration of medication to my pet at any time. If my pet is uncooperative and needs life sustaining medication, Sunrise Pet Lodge will contact me or my emergency contact for immediate pick up.

Please initial _____ Date: _____

Behavioral Information

(Please answer for multiple pets if applicable.)

Where did you adopt your pet? _____

How long have you had your pet? _____

Does your pet have any sensitive areas on his/her body? Yes No

If yes, what are those areas and how does your pet react when those areas are touched?

How does your pet react to new people or situations?

Does anything frighten your pet?

How does your pet react to receiving a bath and nail trim?

Is your pet aggressive or protective over food, toys, or space, especially around other pets or humans?

Does your pet share toys or balls well with others and humans?

Has your pet ever been bitten, or bitten another animal or human? Please explain the circumstances.

Is your pet aggressive towards other animals or humans?

Does your pet play better with animals of a particular sex, breed, or size?

Is it okay to offer your pet treats? _____

Is there anything else we should know about your pet(s)?

For Dog Boarding Only

(Please answer for multiple dogs if applicable.)

Can your dog open doors or gates? _____

Can your dog jump or climb a six foot fence? _____

How does your dog react when being left alone in a yard?

Does your dog suffer from separation anxiety? If yes, please explain.

Is your dog aggressive towards other dogs? If yes, please explain.

Is your dog fence aggressive or protective over space? If yes, please explain.

If your pet meets the requirements to play in a group of other dogs of similar size, age, and temperament, can we introduce your dog into a play group while boarding with us?

Is there any other information or concerns we should be aware of while your dog is boarding with us?

Dog Daycare and Boarding Playgroup Policy

Evaluations for Dog Playgroups and Activities

In order to participate in a playgroup, each dog must be at least 14 weeks old, and all dogs over the age of six months old must be spayed or neutered. I understand that for the safety of my dog(s) and others, they will not be eligible to join any playgroup if they do not meet those requirements.

I understand that my dog(s) must be evaluated before joining in any playgroups and any dog that shows aggression towards humans or other dogs will not be allowed to participate in group activities. I understand that my dog(s) will be evaluated daily to participate in playgroups while boarding as the dynamic of the groups can change frequently. Furthermore, I understand my dog(s) may be removed from the playgroups in boarding or daycare at any time at the discretion and safety of Sunrise Pet Lodge employees.

I understand that playgroups are created to be a time of socialization and play time with other dogs of the same size, energy level, age, and temperament. If at any time, my dog(s) displays signs of aggression, discomfort, or distress they will be immediately removed from the group.

Please initial _____ Date: _____

Assumption of Risk

I understand if my dog participates in a playgroup, there are some risks inherent to this activity. Despite the best supervision, scratches, bites, and other more serious injuries may occur. I knowingly assume all incidental risks and injuries. My decision to have my dog(s) participate these in activities is voluntary.

Please initial _____ Date: _____

Daycare Structure

Dogs participating in daycare at Sunrise Pet Lodge are placed into play groups based on size, energy level, age, and temperament. We do not mix dogs under 20 pounds with the large dog group, or dogs over 30 pounds with the small dog group. Dogs between 20 and 30 pounds are placed with play groups according to their temperament and energy level. Dogs who are participating in daycare are supervised by Sunrise employees at all times. All dogs are given a two hour nap from 11am to 1pm. Daycare is available Monday—Friday 7:30am to 6:00pm. **We request that you make reservations in advance for daycare to ensure that we are adequately staffed. If we are full, we will not be able to take accommodate in daycare appointments.**

(Please initial applicable choice for your dog(s) to participate in any playgroup at Sunrise Pet Lodge.)

_____ I wish for my dog(s) to participate in a playgroup if my dog(s) meets the requirements and pass the evaluation.

_____ I do **NOT** wish for my dog(s) to participate in any playgroups while in the care of Sunrise Pet Lodge.

House Food Policy for Dogs and Cats

You must bring the appropriate food for any exotic pets as those special foods are not readily available at Sunrise Pet Lodge.

It is strongly recommended for you to supply the normal food each pet eats at home to help prevent gastrointestinal upset while your pet(s) is in our care. Sunrise Pet Lodge offers "house food" for dogs and cats if food is not provided by the owner. Food provided is Purina EN Gastroenteric Feline or Canine Formula or the equivalent dry and canned food will be charged as stated below. (This type of food and prices are subject to change at any time at the discretion of Sunrise Pet Lodge.)

Purina EN Gastroenteric Canine Formula dry food (charged by cup) – **\$1.50**

Purina EN Gastroenteric Canine Formula canned food (charged by can only) – **\$2.40**

Purina EN Gastroenteric Feline Formula dry food (charged by half cup) – **\$1.00**

Purina EN Gastroenteric Feline Formula canned food (charged by can only) – **\$1.40**

I understand I will be charged accordingly for any and all "house food" my pet is offered if I do not provide personal food or an adequate amount of food is not supplied for the entirety of my pet(s) stay. In addition, I understand that these rates may change at any time by Sunrise Pet Lodge's discretion.

Please initial _____ Date: _____

I understand that Sunrise Pet Lodge and employees are not responsible for any food allergy reactions from the "house food" provided. I assume any and all risks by giving Sunrise Pet Lodge permission to offer my pet(s) "house food."

Please initial _____ Date: _____

Waiver and Release of Liability

In consideration of use of Sunrise Pet Lodge's facilities and receipt of its services, the undersigned "I" or "me" agree to the following terms and conditions relating to my use of services provided by Sunrise Pet Lodge.

Agreement This document "Agreement" is intended to be a binding contract between Sunrise Pet Lodge and me.

Fees I understand that to make a reservation, I must have a valid credit card on file with Sunrise Pet Lodge and that payment can be prepaid, but is expected at the time of pick up. I understand my credit card will not be charged without my knowledge and other methods of payment are acceptable at the time of pick up.

Boarding rates are accrued on a per-night basis. **If my pet is picked up after 12:00pm, there will be an additional charge of equal to half of the amount of the nightly boarding fee according to my reservation.** I understand that if I do not pick up my pet on the specified date of my reservation, I shall be charged additional fees at regular rates, which may be adjusted at Sunrise Pet Lodge's discretion. If I cannot drop off or pick up my pet within posted operating business hours of Sunrise Pet Lodge, I will be subject to an additional fee of \$40. I understand that I am not entitled to a refund if I pick my pet up early; however, the amount may be credited to my account for future use. **All account credits are redeemable to be used towards future reservations up to one year from the date they are made. Credits on an account cannot be refunded or redeemable for cash.**

Cancellation Policy I understand that all boarding reservations must be cancelled 24 hours before the reservation is scheduled to begin. Failure to notify Sunrise Pet Lodge of a cancelled reservation will result in fee charges equal to the full amount of the reservation. This fee will be charged to credit card on file. (Please note: this policy does not apply to holiday boarding. Please see holiday boarding policy below.)

Holiday Boarding Policy A non-refundable deposit equal to half of the amount of the total for boarding reservations made over a major holiday is due at the time the reservation is made. Non-refundable deposits are required for all major holidays including New Year's Eve and New Year's Day, Easter, Memorial Day, Independence Day, Labor Day, Thanksgiving, Christmas Eve and Christmas Day. **The Holiday Boarding Policy is also applied during the Natrona County School District's spring break.** Daycare will not be offered during the week of spring break. Any reservations made during these holidays will at least need to be booked for the day before through the day after the indicated holidays. Sunrise Pet Lodge will not be open to the public for daycare, grooming, or pickup and drop off on these holidays.

If a reservation is no longer needed, it must be cancelled 7 days prior to the reserved arrival day in order to receive credit on my account equal to the amount of the deposit. Cancellations made less than 7 days in advance are NOT entitled to a refund or a credit to my account.

I understand the holiday cancellation policies and agree to the conditions under which I am not entitled to a credit for my deposit. I understand that I will not be refunded for any portion of my deposit should I cancel my reservation.

Reimbursement of Costs I shall reimburse Sunrise Pet Lodge immediately upon request for any costs or expenses incurred related to the condition or behavior of my pet. I release Sunrise Pet Lodge and any of its employees for any and all liability for any costs or damages incurred in the defense of personal injury or other claims, brought on by a third-party relating to me or my pet while visiting Sunrise Pet Lodge.

Photo Release I hereby grant Sunrise Pet Lodge the irrevocable and unrestricted right to use and publish photographs and other images of me/my pet(s), of in which I/my pet(s)/my family may be included, in any print,

electronic, digital, or other media; and to alter the same without restriction. I further acknowledge that my participation is voluntary and I will not receive financial compensation of any type associated with the taking or publication of these images. I irrevocably assign such images' right and uses to Sunrise Pet Lodge and Casper Animal Medical Center into perpetuity. I hereby release Sunrise Pet Lodge and its legal representatives and assigns from all claims and liabilities relating to said images.

Assumption of Risk I understand there are potential risks of injury to my pet in a boarding facility. If my dog has been known to climb or jump a six foot fence, I have alerted Sunrise Pet Lodge. If my pet should escape, Sunrise Pet Lodge is not liable for any bodily damage, death, or damage to personal property. I furthermore understand that Sunrise Pet Lodge will not be liable for any illness, injury, death and/or escape of my pet provided that reasonable care and precautions are followed, and I hereby release them of any liability of any kind whatsoever arising from or as a result of my pet boarding or attending daycare at Sunrise Pet Lodge.

Abandonment I understand that my pet may be considered abandoned if I have not picked up my pet from Sunrise Pet Lodge within 7 days of the scheduled pick-up date. After all attempts have been made to contact me or my emergency contacts, Sunrise Pet Lodge is authorized to dispose of my pet as best deemed, including euthanasia (putting to sleep), and I am still financially responsible for all charges accrued.

Right to Refuse Service Sunrise Pet Lodge reserves the right to refuse any pet presented for daycare or lodging for any reason, or no reason, at Sunrise Pet Lodge's discretion. Sunrise Pet Lodge's employees shall determine, using their discretion, whether the behavior or condition of the pet could endanger the health or safety of the employees or the other pets at Sunrise Pet Lodge. I have fully disclosed the health and behavior of my pet and will update Sunrise Pet Lodge of any changes in my pet's health or behavior continually when I drop off my pet for boarding or daycare. The information I have provided elsewhere on this form is true and complete.

Emergency Contact If you have an afterhours emergency that requires that you come get your pet, you may call the on-call vet from Casper Animal Medical Center at 307-258-4214. Please be aware that you may be charged emergency fees by the clinic, starting at \$155.00.

Continuation of Agreement I understand and expressly agree that this agreement shall be in force and effect and shall apply to each and every occasion on which I board my pet or have my dog attend daycare. This Agreement shall remain in full force and effect as between the parties until and unless otherwise cancelled or superseded by a written statement signed by both the parties.

I hereby certify that I have read and understand this Agreement and the regulations set forth above. By signing this document, I agree to be bound by its terms and conditions.

Signature: _____ Printed Name: _____

Date: _____